**Amosa Osayande**

Phone number: (647)963-9347 | Email: amosa.osayande@gmail.com

170 Sumach St, Toronto, M5A 0C3, ON

**SUMMARY OF QUALIFICATIONS**

* Excellent written and verbal communication skills
* Fast learner with an affinity for self learning
* Ability to thrive in both team and independent settings
* Capable of working from instructions, drawings and written notes
* Vast experience working with Excel and Microsoft Office

**EDUCATION**

**Video Game Design and Development Diploma** March2019 - Present  
triOS College, Toronto, ON

**WORK EXPERIENCE**

**Jr. Energy Advisor,** 2016 - 2018, 2019 - 2020  
CLEAResult, Toronto, ON

* Evaluated and resolved a variety of customer concerns and issues
* Implemented a tracking tool to improve account management capabilities
* Analyzed electrical systems to identify consumption and potential savings
* Supported trade ally network with account management and weekly reports
* Implemented quotidian database for all accounts to reduce reporting workload
* Communicated with new and existing customers regularly for program support
* Received calls on the customer service hotline and resolved underlying issues

**VOLUNTEER EXPERIENCE**

**Freelance Programmer,** June - Sept 2015Toronto, ON

* Programmed a Wi-Fi connected micro-controller and relay to enable remote operation of home appliances (Controller and Server side Application)

**Oasis of Love Orphanage,** April - Aug 2012

Port Harcourt, Nigeria

* Taught basic Mathematics and English to the children
* Worked with a special needs child to develop key life skills